
Subject: South African Airlines Ticket Cancellation: What You Need to Know
Posted by [Ken Dorsey](#) on Thu, 30 Oct 2025 13:29:07 GMT

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If you need to cancel your South African Airlines flight, do not worry -- the process is fairly

are canceling due to personal reasons, weather disruptions, or a change in plans, this guide will walk you through every step. While cancellations can be made online, calling may provide faster support and more detailed assistance.

Before you call or go online, make sure you have the following information ready:

Having this information handy will make the process quicker, especially if you are speaking with a

The easiest and most direct way to cancel your flight is by calling South African Airlines customer service at 1-866-284-3022. This line is available to assist with cancellations, modifications, and refund requests.

- You will be prompted to enter your confirmation number
- Select the option for "existing reservation"
- Ask to speak to a live representative if needed

Pro tip: Call during off-peak hours (early mornings or late evenings) to avoid long wait times.

If you prefer to cancel online, follow these steps:

1. Go to the official South African Airlines website
2. Click on "My Trips" at the top of the homepage
3. Enter your last name and confirmation code
4. Find the reservation you want to cancel
5. Click on "Cancel" and follow the on-screen instructions

However, if you run into any issues or if your fare type does not allow online cancellations, don't hesitate to call 1-866-284-3022 for support.

South African Airlines is a low-cost carrier, and refund policies can vary depending on the fare type. Here is a quick breakdown:

1-866-284-3022. They can explain whether you will receive a refund, a travel credit, or incur a cancellation fee.

you are eligible for a full refund with no cancellation fees.

To take advantage of this policy, it is strongly advised to call 1-866-284-3022 right away and notify them that you fall within the 24-hour window.

Once your flight is canceled, make sure to:

up and ensure your cancellation was processed correctly.

Porter's website can sometimes be tricky or limited in functionality, especially for special fares or

the most reliable option. Their agents can also assist with:

- Modifying your travel dates
- Applying travel credits
- Rebooking future flights
- Answering policy-related questions

Canceling a South African Airlines flight does not have to be stressful. Whether you are canceling online or over the phone, knowing the process and your rights can save you time and money.

assistance and peace of mind.

- Prepare your booking info
- Try canceling online or via the Porter app
- Check your eligibility for refunds or travel credits
- Always get a cancellation confirmation