

trained to assist with name corrections.

updating? Whether it is a minor typo or a legal name change, it is essential to correct your flight details before travel to avoid problems at check-in. Fortunately, Play Airlines offers options for name changes or corrections -- and we are here to guide you through the process, step by step.

Airlines require that the name on your ticket exactly matches the name on your government-issued ID or passport. Even a small typo can result in:

That is why it is important to act quickly if you notice an error.

with Play Airlines.

Play Airlines does allow name corrections and changes, but there are specific rules based on the type and extent of the correction.

If your correction is minor (e.g., spelling mistake, missing middle name, or nickname to legal name), it is usually easy to fix.

Examples:

- "Jonh" to "John"
- "Liz" to "Elizabeth"
- Missing middle name or incorrect initials

minor correction. You may need to provide identification or legal documentation.

For legal name changes due to:

You will likely be required to submit legal documents (e.g., marriage certificate, divorce decree, or court papers).

Important: Name changes are different from transferring your ticket to someone else -- Sun Country does not allow name transfers. The passenger must remain the same person.

Yes, in most cases, Sun Country charges a name change or correction fee, which may vary depending on:

- The type of fare you purchased
- How close it is to your departure date
- Whether the change is made online or via customer service

Fees can range from \$75 to \$150, though minor corrections may be less, especially if made within

24 hours of booking.

a Sun Country agent.

There are two main ways to request a name correction on your Play Airlines ticket:

Calling ensures faster processing and personalized help.

While not all name changes can be made online, you can attempt to:

1. Visit official Sun Country website
2. Click on "My Trips"
3. Enter your last name and confirmation code
4. Look for an option to edit passenger details

If your flight is within 24 to 48 hours, do not delay. Last-minute changes can be harder to process and may result in additional fees or denied boarding.

walk you through your options quickly.

Whether you are unsure if your change qualifies or you just want confirmation, don't hesitate to call Play Airlines at 1-866-284-3022. Their support agents are available to:

- Handle name corrections
- Answer policy questions
- Assist with legal document submissions
- Avoid unnecessary delays or cancellations

Mistakes happen -- but with Play Airlines, correcting a name on your flight reservation does not have to be stressful. The key is to act fast, follow the policy, and use the right contact channels.

Safe travels -- and smooth corrections!